

Complaint form

If you would like to complain products, please **follow these steps**:

- 1. Registration:** E-Mail to info@quick-lock.de or per phone +49 7704/806-32 to register the complaint
- 2. Return Message:** We will send you the Complaint form with the RMA-number already filled in
- 3. Information and Placement:** Fill out the Complaint form and be sure to attach it to the outside of the shipment package

RMA-number:
Loading dock door: TOR 11

Contact Person

Mr./Mrs.	First name	Surname	Customer ref.
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Company	Street address	Postcode/Town/Country/	Pickup date
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Reason for complain: 1 - wrong item delivered, 2 - Item damaged or defective, 3 - different quantity

Invoice number	Order date	Article number	Quantity	Reason 1,2,3	other remarks

Detailed description for damaged or defective items (mandatory)

Conditions
<p>Complaints: After registration, the claim will be examined. Please enclose meaningful pictures. Without an RMA number, the complaint will not be accepted. An advance exchange can be requested. Uhrig will arrange/coordinate the return delivery at its own expense. In the event of an unjustified complaint, all expenses such as freight costs, material costs and disposal costs will be invoiced.</p> <p style="text-align: center;">*Please be sure to fill out the return lable below.</p>

 Date, Name, Signature

Return lable

We would be happy to collect the goods you wish to send to us.
 If you wish, please **follow these steps**:

- 1. Registration:** Fill out the return lable and send the Complaint form with the completed return lable to info@quick-lock.de
- 2.** Enclose the Complaint form with the shipment

Pickup address	
Contact Person	
E-Mail address Contact Person	
Phone number Contact Person	

Technical Data

Dimensions	
Weight	

Conditions
Please note that we will invoice you separately for the transport costs. The item will be picked up from the address provided within 1-2 days after registration.